

Life Science Group Ltd Quality Manual

Quality Policy

March 2019

Life Science Group's Quality Policy is to assist our customers in obtaining products of the highest quality to their individual requirements and to provide a service to our customers which consistently satisfies their needs and expectations.

This level of quality is achieved through constantly maintaining and reviewing our current procedures so that they reflect the competence of the Company to existing customers, potential customers and independent auditing and regulatory authorities. All staff are made aware of the objectives of the Quality Policy and that they are individually responsible for the quality of their work. To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality System.

The objectives of the Quality Assurance System:

- a) Increasing our FBS batch size to 2,000 litres by August 2020.
- b) Achieve ISO 13485:2017 certification during 2019.
- c) Achieve full temperature control of production runs during 2019.
- d) Achieve automated dispensing by end 2020.

Additionally, we intend to further improve our quality and product by ensuring the following:

- a) Monitoring and analysing customer feedback.
- b) Monitoring and analysing trends in customer complaints and non-conformances.
- c) Ongoing staff training through external courses, on-site training and regular staff meetings.
- d) Internal audits.
- e) Customer audits.



Jennifer Murray
Managing Director
Life Science Group Ltd
March 2019

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